

Housing Finance Authority of Miami-Dade County Information

Privacy and Security Notice

Thank you for visiting the Housing Finance Authority of Miami-Dade County (HFA) website and reviewing our privacy policy. We will collect no personal information about you when you visit our website unless you choose to provide that information to us.

Here is how we handle information about your visit to our website:

Information collected and stored automatically

If all you do during your visit is browse through the website, read pages, or download information, we will gather and store certain information about your visit automatically. This information does not identify you personally. Only the following information is automatically collected and stored about your visit:

- The internet domain (for example, “xcompany.com” if you use a private internet access account, or “yourschool.edu” if you connect from a university’s domain) and IP address (an IP address is a number that is automatically assigned to your computer whenever you are surfing the Web) from which you access our website;
- The type of browser and operating system used to access our site;
- The date and time you access our site;
- The pages you visit; and
- If you linked to our website from another website, the address of that website.

We use this information to help us make the site more useful to visitors—to learn about the number of visitors to our site and the types of technology our visitors use. We do not track or record information about individuals and their visits.

If you send us personal information

If you choose to provide us with personal information – by filling out a form with your personal information and submitting it to us through the website – we use that information to respond to your message and to help us get you the information you have requested. We only share the information you give us with another governmental agency if your inquiry relates to that agency, or as otherwise required by law. The HFA does not collect information for commercial marketing.

Public Disclosure

As a general rule, the HFA does not disclose any personally identifiable information collected online except where you have given us permission, or where the information is requested to be disclosed and is public information under the State of Florida statutes or other applicable laws. Visitors to the site should be aware that Florida Statute 119 declares that it is the policy of this state that all state, county, and municipal records shall be open for personal inspection by any person, and thus information collected by the HFA resulting from the use of its website may be subject to examination and inspection upon request, if such information is a public record and not otherwise protected from disclosure by statute.

Under Florida law, email addresses are public records. If you do not want your email address released in response to a public records request, do not send electronic mail to this entity. Instead, make contact by phone or in writing.

Choice

You may decline participation in any activity that asks for information (i.e., surveys or emails). Your choice to not participate will have no effect on your ability to access information on the HFA's website.

Passwords

In certain instances, you will have the opportunity to receive or create a password to access or submit personal information. You should not divulge your password to anyone and the HFA will never ask you for your password in an unsolicited phone call or email. When you are finished with those applications that are password protected, you should exit the page.

Site Security

For site security purposes and to ensure that this service remains available to all users, this government computer system employs commercial software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

Except for authorized law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Raw data logs are used for no other purposes and are scheduled for regular destruction in accordance with State guidelines for records management and retention.

Unauthorized attempts to upload information or change information on this service are strictly prohibited and may be punishable under the Computer Fraud and Abuse Act of 1986 and the National Information Infrastructure Protection Act.

Links to other web sites

The website has links to other governmental and non-governmental agencies. In some cases we link to private organizations. Once you link to another site, you are subject to the privacy policy of the new site.